

Navistar, Inc. 2701 Navistar Drive Lisle. IL 60532 USA

navistar.com



## **VOLUNTARY EMISSIONS RECALL 13506**

**MAY 2013** 

Dear International® Customer,

Navistar and the U.S. Environmental Protection Agency have determined that your vehicle may be emitting pollutants in excess of the Federal emission standards.

International® has decided to perform an authorized field change campaign on certain DuraStar® and TerraStar® model chassis built 25 February 2010 thru 1 February 2013 and Monaco Vesta and Holiday Rambler Trip recreational vehicles built 9 September 2010 through 20 March 2012 with 2010 emissions MaxxForce® 7 engines rated at 220, 240, 260, or 300 horsepower.

#### REASON FOR THIS CAMPAIGN

To prevent possible vehicle down time due to possible Diesel Particulate Filter (DPF) overload resulting in frequent exhaust system regeneration events.

### **DESCRIPTION OF REPAIR**

The repair will involve recalibration of the engine ECM software. Dealers have instructions to repair your vehicle. The repair will be performed free of charge within the warranty period or one year from the date of this letter, whichever comes later and take approximately 45 minutes to complete.

#### **ACTIONS YOU SHOULD TAKE**

Navistar's records indicate that you own a vehicle involved in this recall. The vehicle is identified on the enclosed card.

In order to ensure your full protection under the emission warranty made applicable to your vehicle by Federal law, and your right to participate in future recalls, it is recommended that you have your vehicle serviced as soon as possible. Under Federal law failure to do so could legally be determined to be a lack of proper maintenance of your vehicle.

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired at no cost to you. Scheduling an appointment in advance will ensure that a mechanic and necessary materials are available. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at http://www.internationaltrucks.com.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this campaign.

# ADDITIONAL INFORMATION FOR CALIFORNIA RESIDENTS

If you live in California and don't have this recall performed: The state of California requires the completion of emissions recall repairs prior to vehicle registration renewal. Failure to complete recalls also may cause the vehicle or engine to fail a vehicle inspection or smog check test when such tests are required under California state law.

How the state knows that the recall has not been performed: State of California regulations require Navistar to provide the Department of Motor Vehicles with a record of all vehicles that have not had the recall service performed.

Your dealer will provide you with a Vehicle Emissions Recall Proof of Correction Form after the recall service is performed. Be sure to save this form since the California Department of Motor Vehicles may require that you supply it as proof that the recall has been performed.

#### IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the noncompliance without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

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